

Terms of Service

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Anonymous · 23/09/2026

Terms of Service

By using our platform, you agree to these Terms of Service, which govern your use of our website, APIs, and software services.

BillMySales is a software owned by **Derafu DEV SpA**, a company incorporated in Chile.

Sales and customer relationships are managed by two independent entities:

- In **Chile**, the service is commercialized by **SASCO SpA**, incorporated in Chile.
- In **Europe and the rest of the world**, the service is commercialized by **Derafu OÜ**, incorporated in Estonia.

Each company is solely responsible for its own commercial activities, contracts, and legal obligations within its respective jurisdiction.

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1. Definitions

- **BillMySales:** The software platform that automates electronic invoicing processes.
- **User:** Any individual or legal entity with an active account on BillMySales.
- **Data Source:** An external system (e.g. e-commerce, booking system, ERP) that provides order information to BillMySales.
- **Biller:** A third-party invoicing system that issues tax-compliant documents.

- **Webhook:** A notification mechanism from the data source to BillMySales.
- **Polling:** An automated process where BillMySales checks an external API periodically.
- **API:** Application Programming Interface used for system integration.
- **HTTPS:** Secure communication protocol for data transmission.

2. Service Description

BillMySales acts as a middleware between your data source and your invoicing system. It does not issue or store tax documents.

The service operates in one of two ways:

1. By receiving webhook notifications with new orders to invoice.
2. By polling the external system's API to retrieve pending orders.

The data source must support either method. The biller must provide an accessible API endpoint.

3. Subscription Plans

BillMySales requires a paid subscription. Basic plans are listed on www.billmysales.com, and additional plans may be available after account registration.

Each plan includes limits and features such as:

- Monthly order quota.
- API polling capability and frequency.
- Invoicing queue priority.
- Number of retry attempts.

4. Payment Terms

- All subscriptions are prepaid.
- Invoices are due within 10 calendar days of issuance.
- If payment is not received by the due date, service is automatically suspended the next day.

Refund Policy: No refunds are issued once access to the platform is granted, regardless of actual usage.

Late Payments: Unpaid invoices may incur a 50% annual interest rate. Charges apply as follows:

- **Before due date:** Pro-rata calculation, no interest.
- **After due date (not paid):** Pro-rata + interest.
- **After due date (paid late):** Full amount + interest per delayed day.

In case of prolonged inactivity, users may need to reactivate or subscribe again to resume service.

5. Order Quota Usage

The monthly order quota includes:

- Successfully invoiced orders.
- Orders that failed to invoice for any reason (e.g. API errors, misconfiguration).

The user is responsible for monitoring their own quota usage.

6. Technical Support

- Support is limited to the BillMySales platform.
- No support is provided for third-party data sources or billing systems.
- Support is only provided via ticketing to ensure proper follow-up and accountability.

7. Stored Data

Users must configure billing gateways that store sensitive integration data such as:

- API credentials.
- Access tokens or keys.
- Configuration parameters.

This information is stored securely and used exclusively to enable the service.

To stop using the service, simply delete your billing gateway and cancel payments.

8. Inactive Billing Gateways

Billing gateways that remain inactive (no processed orders) for **90 consecutive calendar days** will be deactivated automatically.

Users can reactivate gateways through the platform. Keeping gateways active is the user's responsibility.

9. Security and Privacy

- All communications are secured using HTTPS.
- Where supported, HTTPS is also used for communication with third-party systems.
- The platform uses cookies for performance analysis, not for behavioral tracking.
- Usage statistics may be collected to improve the service.

All data is hosted securely on Amazon Web Services (AWS) using best practices for data protection.

10. Disclaimer of Liability

BillMySales is not responsible for the correctness or accuracy of the data exchanged through the platform.

Users must:

- Validate input/output data.
- Ensure proper integration and configuration.
- Monitor the operation of billing gateways regularly.

Force Majeure: BillMySales is not liable for service failures caused by:

- DDoS attacks.
- Internet provider outages.
- External or government platform downtimes (e.g. SII in Chile).
- Malware or ransomware.

We will make reasonable efforts to resolve any service-related issue under our control.

11. Acceptance

By creating an account, subscribing, or using BillMySales in any way, you accept these Terms of Service in full.

If you do not agree, do not use the service.

12. Governing Law

These Terms shall be governed by and interpreted in accordance with the applicable law based on the user's location and the responsible commercial entity:

- For users located in **Chile**, the applicable law is the law of the **Republic of Chile**, and any dispute shall be submitted to the courts of **Santiago**.
- For users located in **Europe or any other country**, the applicable law is the law of the **Republic of Estonia**, and any dispute shall be submitted to the courts of **Estonia**.

If you are a consumer residing in the European Union, you may also be entitled to resolve disputes in your country of residence under applicable consumer protection laws.